

**NNCA 2027 40th Reunion Frequently Asked Questions
Pacific Coastal Cruise, Norwegian Encore, 18-24 October 2027**

Much of the information in these FAQs is available on our NNCA Reunion website: <https://nnca.org/meetings-reunions/reunions/> or the Norwegian Cruise line website: www.ncl.com. You must have a registered account with both organizations to access specific cruise information.

1. When is the last date to sign up for the cruise?

BOOKING PERIOD COMMENCED 3/18/26 & CLOSES FRIDAY 12/20/26

Stateroom selection is first-come, first-served. Space may still be available after December 20, 2026; however, prices may increase and certain categories or preferred locations may be limited or sold out. Stateroom inventory may also sell out before the closing date.

2. If I am traveling solo, how do I find a roommate?

NNCA has assigned a committee member to help link cruisers seeking roommates. To contact Linda Shinn for assistance in finding a roommate, please email: nnca40th@nnca.org

3. What do I do if I book but need to cancel my cruise?

Cruise DEPOSITS ARE REFUNDABLE UNTIL FINAL PAYMENT DATE OF 5/7/27. Refunds up until this date are fully refundable minus a \$35/booking administrative fee. Cancellations after this date incur cancellation penalties imposed by NCL. Cruise Cancellation and Post Departure Medical protection are available for purchase at additional cost.

If you need to cancel a booked cruise, please contact Vacation Superstore Network/Best Price Cruises (VSS) directly. ALL TRANSACTIONS AND COMMUNICATION MUST BE THRU OUR AGENCY, NOT NCL. This is a contracted and negotiated group at special pricing, NCL general reservations will only have the most basic information to provide to you. Please contact us directly at 772-380-1150 or salesadmin@bestpricecruises.com and identify yourself as a member of NNCA.

4. Do I need trip insurance?

Trip insurance is not required but is highly recommended to protect your financial investment in the event of an unplanned emergency. You can purchase travel insurance through a private insurance company or through Norwegian. If you choose to purchase insurance, you should make this purchase near the time of booking to receive the best pricing.

5. What hotel is recommended for pre/post cruise stays?

When our cruise partners establish a pre/post cruise hotel contract, this information will be made available to all booked cruisers.

If you choose to book early, your options are:

- Book directly with your preferred hotel (or use a hotel booking agency)
- Book pre/post cruise hotels through Norwegian

6. Should I book my flight directly, through Vacation Superstore Network/Best Price Cruises or Norwegian?

This is a personal preference. Any of these options should be considered in making your decision and price comparison. Whichever option you choose, be sure to include your flight plans in your check-in details for the cruise. Booking through VSS or Norwegian may make it easier to coordinate all of your pre/post travel details for a smoother travel transition plan (flight, hotel, transfer to ship).

You may view pre/post departure booking options in your Norwegian Vacation Summary and Reservation At a Glance page, available at www.ncl.com. If you have not yet created your Norwegian account, you will need to do that to access your Vacation Summary.

7. How do I contact the 2027 Reunion Committee?

Please send all questions to the Reunion Committee at: nnca40th@nnca.org. Your question will be forwarded to the appropriate point of contact for a response.

8. I am having trouble booking my cruise. Whom do I contact?

Please contact our booking agency for assistance: 800-672-7485 or salesadmin@bestpricecruises.com and identify yourself as a member of NNCA. We are located in eastern time zone with staffed operating hours: Monday-Thursday 9am-8pm, Friday 9am-7pm, Saturday 10am-5:30pm.

9. What activities are planned on “at sea” days of the cruise?

Your 40th Reunion Committee is hard at work designing and planning several fun and memorable activities to commemorate this momentous reunion event. A tentative program agenda is available on our Reunion web page: <https://nnca.org/meetings-reunions/reunions/>

If you would like to volunteer to assist with any of these activities, please contact Dot O’Very or Fran Connor at nnca40th@nnca.org.

10. Can non-NNCA members join the cruise?

We welcome NNCA family and friends to join us on the cruise. They should book following the current guidelines from our booking partner, Vacation Superstore Network/Best Price Cruises, which can be found at: <https://nnca.org/meetings-reunions/reunions/>. This link is password protected so if your family/friend is not an NNCA member, you should download the booking guidelines and share them with your family/friend, or book for them and coordinate funding details separately.

11. Will there be a means by which our group will communicate with each other onboard the ship?

Our WhatsApp Group Name is: NNCA 40th Reunion
As with previous Reunion events, we will advertise our WhatsApp Group approximately six months (April 2027) before our scheduled departure date. At that time you will be sent an invitation to join the group.

WhatsApp will help you stay updated in real time with the group/trip details. You need a smart phone with Wi-Fi capability. All messages are end-to-end encrypted. This is a fun and easy way to share information and stay connected.

Also, we will have a static “Comms” board set up near our Wardroom, the Atlantic Room on the 6th deck of the ship, across from the library.

12. I've read that there may be a nominal 40th NNCA Reunion registration fee. Please tell me a bit more about what this supports?

As of October 2026, thanks to the very generous support of several of our Chapter organizations, we anticipate being able to offer NNCA reunion activities without an additional registration fee. This is based on current planning and is subject to change as event arrangements and costs are finalized.

13. If I'm unable to go on the cruise but would like to offer a donation to support the NNCA 40th Reunion, how do I do this?

Donations can be made via our Donate web page at: <https://nnca.org/donate/>.

Select the NNCA - 2027 Reunion Fund option. You may earmark your donation for a specific Reunion activity such as Awards, In Memoriam or Wreath-Laying ceremonies or on behalf of a special person by adding this information in the comments box on the donation page.

Reunion donations will be highlighted in our program brochures unless you notify us that you prefer to remain anonymous.

Any uncommitted funds in the Reunion account will rollover to the next scheduled NNCA Reunion event.

14. What time should my flight land in Vancouver BC to allow time to get to the ship?

The cruise line recommends that you allow adequate time to compensate for travel delays to ensure you can board within the embarking deadline of 6pm on the date of departure. Due to security reasons, all guests must be on board 2 hours before sailing. Our scheduled departure time is 8pm on 11 October 2027. Please note, times may change so be sure to check your reservation periodically.

For travel planning, the airport code for Vancouver BC is YVR.

Port information: Port of Vancouver | www.portvancouver.com. Location of terminal (pier) is subject to change without notice. Please contact port authority the week of sailing to verify. Toll Free in North America: 1-888-PORTVAN or 1-604-665-9000.

15. Is there transportation from the Vancouver BC airport to the cruise terminal?

Hotel and/or airport transfers should be arranged by each traveler. Your options are to coordinate and book through the cruise line, our booking partners Vacation Superstore Network/Best Price Cruises, or to book directly with private vendors.

Please allow adequate time for unscheduled delays during travel. Remember that you must be onboard the Norwegian Encore ship two hours before departure time of 8pm on 18 October 2026.

To book a transfer with Norwegian Cruise Lines: To book transfers, have your flight info ready and log in. Select Check-In and enter your airline and flight number. After you've entered valid flight info, you'll see an option to purchase one-way or round-trip transfers. Alternatively, call 800.327.7030, and they can arrange transfers for you. Please note: Transfers must be booked at least 4 days before sailing.

Cruise Port Details:

YVR to Canada Place Cruise Ship Terminal - 10 miles, approximately 25 minutes.

Taxis are available. YVR to Canada Place approximately \$40.00 (CA). Subject to Change.

Parking: WestPark: 1-866-856-8080 (<http://canadaplace.westpark.com/rates>) Cruise Passenger Rate: \$26.00 per day (CA \$)(6am - 6am) Must reserve online in advance.

<https://www.canadaplace.ca/plan-your-visit>